

C	Centr	e Nu	mber

Candidate Number

General Certificate	of	Secondary	Education
	20	24	

Business Studies

Unit 1 Starting a Business



[GBU11]

GBU11

TUESDAY 14 MAY, AFTERNOON

TIME

1 hour 30 minutes.

INSTRUCTIONS TO CANDIDATES

Write your Centre Number and Candidate Number in the spaces provided at the top of this page.

You must answer the questions in the spaces provided.

Do not write outside the boxed area on each page or on blank pages.

Complete in black ink only. Do not write with a gel pen.

Answer **all three** questions.

INFORMATION FOR CANDIDATES

The total mark for this paper is 90.

Figures in brackets printed down the right-hand side of pages indicate the marks awarded to each question or part question.

Quality of written communication will be assessed in Questions 2(f) and 3(e)(ii).

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			Answer all questions		
1			nd Matthew opened their restaurant fourteen years ago in Omagh, called nsation.		
	(a) ((i)	The brothers are very enterprising.		
			Describe what it means to be enterprising.		
				_[2]	
	((ii)	Explain two reasons why Marcus and Matthew may have started their business, Taste Sensation.		
				_ [4]	
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~ 1	(i)	What type of business ownership is Taste Sensation?	
,	(')		_ [1]
	()	Evaluin two educators of this type of husiness supership to Mercus	,
	(11)	Explain two advantages of this type of business ownership to Marcus and Matthew.	
			_ [4]
_			
•	The	a government is keep to encourage enterprise	
)	Ana	e government is keen to encourage enterprise. alyse one reason why the government is keen to encourage Marcus and tthew in their enterprise.	
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	[2]
(ii)	Analyse how a social enterprise business could deliver an economic output.
	[3]

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- (e) Marcus and Matthew plan to grow Taste Sensation through franchising and want to locate the new franchise in Belfast.
 - (i) Explain **two** factors that may influence the location of the new franchise in Belfast.

_____[4]

[Turn over

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	business ownership for the franchisee.	
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2 Ma	arketing is an essential element for Taste Sensation to be successful.
(a)	Explain the term marketing mix.
	[
(b)	Identify two pricing policies that Taste Sensation could use to price the food in their restaurants.
	1[
	2[
	Promotion, using local radio, has been very successful for Marcus and Matthew
	Explain the legal constraints on promotion by the Office of Communications (Ofcom).
	[
125	

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, (i)	rcus and Matthew are planning on using e-business for Taste Sensati Explain the term e-business.	
(')		
		[2]
(ii)	Analyse two advantages for Taste Sensation of using e-business.	
	Advantage 1	
	Advantage 2	
		[6]
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Analyse two ways in which Taste Sensation can provide good customer service.
Taste Sensation places a great deal of emphasis on customer service.

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(f)	Competition from other restaurants is a concern for Marcus and Matthew.
	Analyse the impact that competition has on the marketing mix for Taste Sensation.
	Product
	Price
	Place
	Promotion
	[8]
	[Turn over

3	(a)	Exp	plain the following terms:	
		(i)	Secondary production	
				[2]
		(ii)	Division of labour	
				[2]
		(iii)	Job manufacturing	
				[2]
		(iv)	Customer Service Excellence Standard	
		()		
				[2]
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(b) Identify the most appropriate method of manufacturing for making the following food items at Taste Sensation:

Food items to be made in Taste Sensation	Method of manufacturing
A number of apple and cinnamon tarts for Sunday's dessert menu	[1]
A white sauce for a specific fish dish	[1]
A special meal for a customer who has a number of food allergies	[1]

- (c) Marcus and Matthew are aiming to achieve a quality standard which would focus on the people who work in the business and the need to invest in their training and development. Its purpose would be to benefit the employees, which would then improve the performance of the business.
 - (i) Identify the quality standard which Taste Sensation is aiming to achieve.
 - ____[1]
 - (ii) Analyse **one** reason why Taste Sensation would undertake the process of obtaining a quality standard.

[3]

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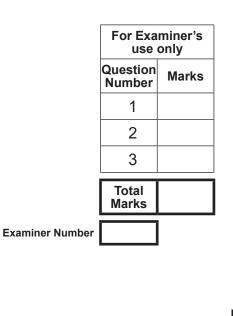
(4)	Taste Sensation orders its ingredients and food items freshly using Just-in-Tim inventory control.
	Evaluate this method of inventory control for Taste Sensation.
(e)	Taste Sensation is required by law to comply with Health and Safety legislatio to keep everyone in its restaurants safe and free from injury.
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